

Surcharges

railMybox

Effective 01.02.2026

1. General Provisions

The ancillary charges and conditions outlined below are derived from the terms of use of the railMybox platform.

The prices displayed on the platform during the quotation process include all standard transport-related cost components (transport costs, handling, and applicable surcharges). Adjustments to specific parameters during the booking process (e.g., cargo weight, additional routes, loading and unloading points, etc.) may result in updated pricing, which will be shown to the user in real-time ("Instant Pricing"). Separately bookable additional services and any subsequent ancillary fees are listed in table form at the End of this document.

2. Order Data for Transport Assignments

All relevant order data is collected via the platform, based on the type of transport and goods. The user is responsible for entering this information. All required data must be available on the platform by 12:00 p.m. on the day prior to the first specified shipping day. User entries are accepted from Monday 08:00 a.m. to Friday 12:00 p.m. The platform automatically and regularly reminds users of missing data and upcoming deadlines.

3. Customs Shipments & NCTS Transit Periods

If the shipping method "Customs Goods" is selected, an NCTS transit declaration is created. The standard validity period for an NCTS document is six calendar days, starting from the shipping day of the respective load unit. The maximum declared goods value is limited via the platform entry.

In addition to our internal monitoring systems, due diligence is expected on the part of the customer with regard to the NCTS procedure. It is the responsibility of the recipient to ensure that the NCTS document is reported/submitted to the designated customs office upon arrival. Moreover, the recipient/user must verify the NCTS documents for deadline compliance and seal number accuracy before breaking the seal.

An NCTS declaration is created for each load unit. The data required for generating the NCTS document is derived from the shipping and order information entered during the booking process.

Follow-up or connecting NCTS procedures in cross-border traffic will be recharged based on actual outlay.

4. Transmission of Incorrect NCTS Data

Should incorrect NCTS data be submitted, we will assist in clarifying such discrepancies in coordination with the user. Discrepancies include, but are not limited to, quantity and weight deviations as well as deadline violations. During the clarification process, we communicate with the relevant customs offices and, if necessary, with the recipients. Customs-related charges such as dunning fees, fines, or costs resulting from tax assessments are not included in this service.

5. Surcharges for Port Haulage

During the quotation process, users are presented with alternative options in addition to the requested direct connection. These alternatives may include different departure and/or arrival terminals at the seaport. In such cases, truck haulage within the port is offered at an additional cost. All associated haulage costs (trucking, handling, custodian changes) will be disclosed to the user at the time of offer submission. If additional stops are required during haulage (e.g., CPA, veterinary office, depots, etc.), these costs will be invoiced separately. Upon acceptance of the offer, railMybox is responsible for carrying out the port haulage by truck.

6. Veterinary / Phytosanitary Inspection / Fumigation and CPA

The following authority-mandated processes currently require direct coordination with the railMybox Support Team:

- Haulage to a veterinary office
- Haulage for phytosanitary inspection
- Haulage for container fumigation
- Haulage to CPA

Customers are generally expected to manage these procedures independently and outside the platform, and to ensure that the container is presented at the booked rail terminal on the agreed shipping date.

7. Storage Conditions

7.1. Combined Transport (Rail + Truck)

For all transports booked via the railMybox platform, a free storage period of two days applies (rail arrival/departure + 1) at the respective inland terminal.

If a schedule change results in earlier delivery or pickup at the inland terminal, applicable storage fees will be automatically calculated and invoiced via the platform. Any additional services provided by the inland terminal related to this chargeable interim storage are included in the invoiced amount.

Long-term storage is only partially available at select inland terminals. Unrestricted terminal access is assumed. Terminals reserve the right to impose time restrictions on deliveries and collections in the event of imminent overcapacity.

No free storage period applies to dangerous goods containers. These must be picked up on the day of train arrival or delivered on the day of train departure. In the event of deviation, a hazardous goods delay fee (Storage Fee for IMO containers) will be charged per load unit per calendar day started.

7.2. Self-Delivery / Self-Collection (Rail Transport Only)

For all transports booked via the railMybox platform without inland haulage, a free storage period of two days (rail arrival/departure + 1) applies at the respective inland terminal.

For such bookings, the customer must indicate their preferred delivery or collection date on the platform. If physical delivery or pickup occurs outside the indicated date, storage fees will be charged by the Terminal based on the actual gate-in/gate-out time. In such cases, we reserve the right to invoice the storage fees according to the ancillary charges table (Storage Fee) after booking completion. Any additional services related to this paid interim storage are included in the fee.

Long-term storage is only partially available at selected inland terminals. Unrestricted terminal access is assumed. Terminals reserve the right to limit delivery and pickup times in case of potential overcapacity.

Dangerous goods containers must be collected without delay or delivered only on the scheduled day of loading. If the allowed dwell time after rail arrival is exceeded, a hazardous goods delay fee (Storage Fee for IMO containers) will be charged per load unit per calendar day started — regardless of whether this day falls on a weekend or public holiday.

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| NCTS-T1 Surcharge | EUR 20,00 per transit declaration. |
| Effort for Incorrect NCTS Data | EUR 170,00 excl. VAT per case. |
| Waste Surcharge | For waste transports, a surcharge of EUR 65,00 per container will be applied. |
| IMO Surcharge | For transports involving hazardous goods, a surcharge of EUR 65,00 per container will be applied. |
| Rail Cancellation & No-Show Fee | <24h on working days (Mon–Fri) before the rail shipment date: 50% of transport costs. |
| Truck Cancellation & No-Show Fee | 48–24h on working days (Mon–Fri) before the first loading date: handling fee of 15% of the agreed transport costs. <24h on working days (Mon–Fri) before the first loading date: 50% of transport costs. |
| SOLAS Verified Gross Mass (Full Weighing) | For full weighing, if available, we charge a flat rate of EUR 120,00 including weight certificate. |
| SOLAS – Empty and Full Weighing | For empty and full weighing, if available, we charge a flat rate of EUR 240,00 including weight certificate. |
| Truck Waiting Time | According to section 5.4 of the General Terms of Carriage (see rMb terms of use), waiting time is charged at EUR 55,00 per half-hour started after the included loading/unloading time of 120 minutes per individual transport. |
| Seal | EUR 40,00 for applying a seal. |
| Rotary Feeder / Rotary Valve | On request |
| Tipping Chassis | On request |
| Vertical Loader | On request |
| Sideloader | On request |
| Chassis Rental | If a chassis is used for more than 24 hours, a fee of EUR 60,00 per 24-hour period (or part thereof) will be charged. |
| Storage Fee | EUR 25.00 per day and container after the free storage period at the inland terminal (arrival/departure day + 1). Interim storage outside the inland UBF terminal will be charged at different rates. |
| Storage Fee – IMO Container | EUR 100.00 per day and container after the free storage period at the inland terminal (arrival/departure day). |