Ancillary Surcharges

railMybox

Overview of the applicable surcharges for railMybox's transportation and services.



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1. General Provisons

The ancillary charges and conditions outlined below are derived from the terms of use of the railMybox platform.

The prices displayed on the platform during the quotation process include all standard transport-related cost components (transport costs, handling, and applicable surcharges). Adjustments to specific parameters during the booking process (e.g., cargo weight, additional routes, loading and unloading points, etc.) may result in updated pricing, which will be shown to the user in real-time ("Instant Pricing"). Separately bookable additional services and any subsequent ancillary fees are listed in table form at the End of this document.

2. Order Data for Transport Assignments

All relevant order data is collected via the platform, based on the type of transport and goods. The user is responsible for entering this information. All required data must be available on the platform by 12:00 p.m. on the day prior to the first specified shipping day. User entries are accepted from Monday 08:00 a.m. to Friday 12:00 p.m. The platform automatically and regularly reminds users of missing data and upcoming deadlines.

3. Customs Shipments & NCTS Transit Periods

If the shipping method "Customs Goods" is selected, an NCTS transit declaration is created. The standard validity period for an NCTS document is six calendar days, starting from the shipping day of the respective load unit. The maximum declared goods value is limited via the platform entry.

In addition to our internal monitoring systems, due diligence is expected on the part of the customer with regard to the NCTS procedure. It is the responsibility of the recipient to ensure that the NCTS document is reported/submitted to the designated customs office upon arrival. Moreover, the recipient/user must verify the NCTS documents for deadline compliance and seal number accuracy before breaking the seal.

An NCTS declaration is created for each load unit. The data required for generating the NCTS document is derived from the shipping and order information entered during the booking process.

Follow-up or connecting NCTS procedures in cross-border traffic will be recharged based on actual outlay.

4. Transmission of Incorrect NCTS Data

Should incorrect NCTS data be submitted, we will assist in clarifying such discrepancies in coordination with the user. Discrepancies include, but are not limited to, quantity and weight deviations as well as deadline violations. During the clarification process, we communicate with the relevant customs offices and, if necessary, with the recipients. Customs-related charges such as dunning fees, fines, or costs resulting from tax assessments are not included in this service.

5. Surcharges for Port Haulage

During the quotation process, users are presented with alternative options in addition to the requested direct connection. These alternatives may include different departure and/or arrival terminals at the seaport. In such cases, truck haulage within the port is offered at an additional cost. All associated haulage costs (trucking, handling, custodian changes) will be disclosed to the user at the time of offer submission. If additional stops are required during haulage (e.g., CPA, veterinary office, depots, etc.), these costs will be invoiced separately. Upon acceptance of the offer, railMybox is responsible for carrying out the port haulage by truck.

6. Veterinary / Phytosanitary Inspection / Fumigation and CPA

The following authority-mandated processes currently require direct coordination with the railMybox Support Team:

- Haulage to a veterinary office
- Haulage for phytosanitary inspection
- Haulage for container fumigation
- Haulage to CPA

Customers are generally expected to manage these procedures independently and outside the platform, and to ensure that the container is presented at the booked rail terminal on the agreed shipping date.

7. Storage Conditions

7.1. Combined Transport (Rail + Truck)

For all transports booked via the railMybox platform, a free storage period of two days applies (rail arrival/departure + 1) at the respective inland terminal.

If a schedule change results in earlier delivery or pickup at the inland terminal, applicable storage fees will be automatically calculated and invoiced via the platform. Any additional services provided by the inland terminal related to this chargeable interim storage are included in the invoiced amount.

Long-term storage is only partially available at select inland terminals. Unrestricted terminal access is assumed. Terminals reserve the right to impose time restrictions on deliveries and collections in the event of imminent overcapacity.

No free storage period applies to dangerous goods containers. These must be picked up on the day of train arrival or delivered on the day of train departure. In the event of deviation, a hazardous goods delay fee (Storage Fee for IMO containers) will be charged per load unit per calendar day started.

7.2. Self-Delivery / Self-Collection (Rail Transport Only)

For all transports booked via the railMybox platform without inland haulage, a free storage period of two days (rail arrival/departure + 1) applies at the respective inland terminal.

For such bookings, the customer must indicate their preferred delivery or collection date on the platform. If physical delivery or pickup occurs outside the indicated date, storage fees will be charged by the Terminal based on the actual gate-in/gate-out time. In such cases, we reserve the right to invoice the storage fees according to the ancillary charges table (Storage Fee) after booking completion. Any additional services related to this paid interim storage are included in the fee.

Long-term storage is only partially available at selected inland terminals. Unrestricted terminal access is assumed. Terminals reserve the right to limit delivery and pickup times in case of potential overcapacity.

Dangerous goods containers must be collected without delay or delivered only on the scheduled day of loading. If the allowed dwell time after rail arrival is exceeded, a hazardous goods delay fee (Storage Fee for IMO containers) will be charged per load unit per calendar day started — regardless of whether this day falls on a weekend or public holiday.

8. Additional Fees

8.1 Terms and conditions of storage Export

Terminal	Free storage days excl. day of arrival	Storage conditions thereafter	One-time handling/ flat rate load storage "extended storage area“ incl. storage fee"	further storage fees
Kornwestheim/ Munich/ Ulm	1	EUR 14.00 per TEU / day	On day 4 (Arrival +3) = EUR 66.00 per TEU	From day 5 (Arrival +4) until day 15 (Arrival +14) = EUR 25.00 per TEU/ day ↓ From day 16 (Arrival+15) = EUR 50.00 je TEU/ day
Augsburg		EUR 9.00 per TEU / day	-	From day 5 (Arrival +4) until day 13 (Arrival +12) = EUR 15.00 per TEU/ day ↓ From day 14 (Arrival+13) = EUR 28.00 je TEU/ day
Nuremberg		→	On Day 3 (Arrival +2) = EUR 33.00 per TEU	On day 4 (Arrival +3) = EUR 9.00 per TEU ↓ Flatrate incl. day 5 (Arrival +4) until day 9 (Arrival + 8) = EUR 65.00 per TEU ↓ From day 10 (Arrival +9) = EUR 55.00 per TEU / day
Frankfurt/ Mannheim	1	→	On Day 3 (Arrival +2) = EUR 38.00 per TEU	From day 4 (Arrival +3) = EUR 8.00 per TEU

On public holidays, incoming containers will be calculated on the basis of arrival of the following official business day.

On Saturday incoming containers will be calculated on the basis of arrival of the following Monday (calculate free weekend).

There are no free days for dangerous goods. The regular storage fee is calculated according to the procedure described above, as well as the dangerous goods penalty mentioned point 8.3.

8.2 Terms and conditions of storage Import

Terminal	Free storage days excl. day of arrival	Storage conditions thereafter	One-time handling/ flat rate load storage "extended storage area“ incl. storage fee"	further storage fees
Kornwestheim/ Munich	1	EUR 14.00 per TEU / day	On day 5 (Arrival +4) = EUR 77.00 per TEU	From day 6 (Arrival+5) until day 15 (Arrival +14) = EUR 25.00 per TEU/ day ↓ From day 16 (Arrival+15) = EUR 50.00 je TEU/ day
Ulm		EUR 14.00 per TEU / day	On day 4 (Arrival +3) = EUR 66.00 per TEU	From day 5 (Arrival +4) until day 15 (Arrival +14) = EUR 25.00 per TEU/ Day ↓ From day 16 (Arrival+15) = EUR 50.00 je TEU/ day
Augsburg		EUR 9.00 per TEU / day	-	From day 5 (Arrival +4) until day 13 (Arrival +12) = EUR 15.00 per TEU/ Day ↓ From day 14 (Arrival+13) = EUR 28.00 je TEU/ Day
Nuremberg		→	On day 3 (Arrival +2) = EUR 33.00 per TEU	On Day 4 (Arrival +3) = EUR 9.00 per TEU ↓ Flatrate incl. day 5 (Arrival +4) until day 9 (Arrival + 8) = EUR 65.00 per TEU ↓ From day 10 (Arrival +9) = EUR 55.00 per TEU / Day
Frankfurt/ Mannheim		→	On day 3 (Arrival +2) = EUR 38.00 per TEU	From day 4 (Arrival +3) = EUR 8.00 per TEU

On public holidays, incoming containers will be calculated on the basis of arrival on the following official business day.

On Saturday incoming containers will be calculated on the basis of arrival on the following Monday (calculate free weekend).

There are no free days for dangerous goods. The regular storage fee is calculated according to the procedure described above, as well as the dangerous goods penalty mentioned point 8.3.

8.3. Storage of Hazardous Goods

Dangerous goods containers must always be accepted immediately or delivered on the day of loading. If the permitted dwell time after train's arrival is exceeded, a dangerous goods delay fee will be charged for each commenced calendar day per loading unit. It is irrelevant whether this first day falls on a weekend or public holiday.

Day of arrival = additional EUR 30.00 per shipment
Day after arrival = additional EUR 80.00 per shipment
3rd day following = additional EUR 140,00 per shipment/day

Nuremberg: EUR 120,00 per container/day from the second weekday (Mo.-Fr.) after arrival of the train

8.4. Extra handling inland terminals

We charge shipment of loading units without direct pre-transport or post-transport by rail as follows:

Terminal	Free storage days incl. day of arrival	Handlings in & out	storage fees	One-time handling/ flat rate load storage "extended storage area" incl. storage fee"	further storage fees
Kornwestheim/ Munich/ Ulm	1	EUR 130.00	→	On day 2 (Eingang+1) = EUR 66.00 per TEU	On day 3 (Arrival +2) until day 4 (Arrival +3) = EUR 14.00 per TEU ↓ From day 5 (Arrival +4) until day 15 (Arrival +14) = EUR 25.00 per TEU/ day ↓ From day 16 (Arrival +15) = EUR 50.00 per TEU/ day
Tricon Nuremberg	0	EUR 150.00	EUR 55.00 per TEU / day	-	-
Contargo Frankfurt/ Mannheim	1	EUR 100.00	EUR 8.00 per TEU / day	-	-

8.5. Weighing containers (SOLAS)

Terminal	Weighing facility	Conditions per weighing procedure*
Augsburg-Oberhausen	Reach stacker	EUR 120.00 per container
Frankfurt-Contargo	Reach stacker	EUR 115.00 per container
Kornwestheim-Ubf.	Reach stacker	EUR 100.00 per container
Mannheim-Contargo	Floor scale	EUR 160.00 per container
Munich-Riem	Reach stacker	EUR 120.00 per container
Nuremberg-Port	Reach stacker	EUR 110.00 per container
Ulm-Dornstadt	Reach stacker	EUR 100.00 per container

*The conditions herein set out are inclusive of weighing certificate and its subsequent transmission to our contractor.

**including half hour free waiting time, thereafter EUR 55.00 for every half hour.

The simple full weighing is possible at all above-mentioned locations.
The said conditions apply exclusively in conjunction with an HGV provision order to railMybox.

It is possible to use a different weighing station than the one specified in the weighing recommendation. This must then be set up as a “multistop” and will be priced automatically during the booking process.

In case of an optional weighing in the seaport (Hamburg, Bremerhaven and Bremen) after the rail run, we would like to ask you for prior consultation.

8.6. further additional fees

NCTS-T1 Surcharge	EUR 20,00 per transit declaration.
Effort for Incorrect NCTS Data	EUR 170,00 excl. VAT per case.
Waste Surcharge	For waste transports, a surcharge of EUR 65,00 per container will be applied.
IMO Surcharge	For transports involving hazardous goods, a surcharge of EUR 65,00 per container will be applied.
Rail Cancellation & No-Show Fee	<24h on working days (Mon–Fri) before the rail shipment date: 50% of transport costs.
Truck Cancellation & No-Show Fee	48–24h on working days (Mon–Fri) before the first loading date: handling fee of 15% of the agreed transport costs. <24h on working days (Mon–Fri) before the first loading date: 50% of transport costs.
Truck Waiting Time	According to section 5.4 of the General Terms of Carriage (see rMb terms of use), waiting time is charged at EUR 55,00 per half-hour started after the included loading/unloading time of 120 minutes per individual transport.
Seal	EUR 30,00 for applying a seal.
Rotary Feeder / Rotary Valve	On request
Tipping Chassis	On request
Vertical Loader	On request
Sideloader	On request
Chassis Rental	If a chassis is used for more than 24 hours, a fee of EUR 60,00 per 24-hour period (or part thereof) will be charged.